

Brother MFC J805DW Not Printing - Troubleshooting Solutions

Troubleshooting your printer problem can be frustrating at the beginning. But it works in most instances. So, always give it a try before you give up. In this section, we will show you how to troubleshoot if your Brother MFC J805DW Not Printing. Now, let us learn the solutions one by one.



Check The Fundamentals

Always take a look at the basics before you move ahead with the advanced solutions.

- First and foremost, ensure that your printer is turned on and connected to a working power outlet.

- Make sure that the toner and the paper tray are not empty.
- Check if there is any warning light on your printer.
- If you have connected your printer and computer via Wi-Fi, ensure that you have connected them to the same network. Move your printer to where it can get the best Wi-Fi signal.
- If you have connected them via USB, ensure the cable is working fine and connected firmly to both ends.
- If none of these troubleshooting solutions fix your printer problem, proceed with the following methods.

Set Your Printer As The Default Machine

It is crucial to set your printer as the default machine so that your documents can reach the right printer every time. Follow these instructions and set your Brother J805dw printer as the default machine.

- Head to the Control Panel section and select Hardware and Sound followed by Devices and Printers.
- Right-click your Brother MFC J805dw printer and select the Set as default printer option.
- Now, ensure that your printer is printing. If not, proceed with the following solutions.

Uninstall And Reinstall Your Printer

- In most cases, uninstalling and reinstalling your printer can resolve your problem.
- Go to the Devices and Printers section. Right-click your Brother printer and select Remove device.
- Now, click the Add a device option and add your Brother printer.
- Finally, restart your PC and then try to print a test page.
- Hopefully, this should work for you.

Cancel All The Documents You Have Sent So Far

- In many cases, canceling the print jobs assigned to your Brother printer can enhance your printer's performance.
- To do this, go to the Devices and Printers section, right-click your printer, and select See what's printing.
- Click on the Printer menu and then choose the Cancel All Documents option. In the same menu, ensure that the Pause Printing and Use Printer Offline options are disabled.

Note: If you enable Use Printer Offline or Pause Printing, your printer cannot print your documents.

Update Brother Software

The printer software is vital in establishing stable communication between your printer and computer. Here are the instructions to get the compatible software for your Brother MFC J805dw printer.

- From your web browser, visit Brother's official website.
- Enter your printer model - Brother MFC J805dw and reach its support page.
- Here, click the Downloads tab and confirm your OS on the following screen.
- When it displays the compatible drivers, select the most appropriate one and click on it.
- Click the Agree to the EULA and Download button on the next screen.
- Once the software gets downloaded to your computer, install it and ensure that your printer is printing well.

Power Cycle Your Printer

- When all other fixes fail, power cycling your printer will be the ideal option.
- To do it, turn off your printer and disconnect the power cord.
- Now, remove the power cord from the power source.
- Wait for a few seconds. Then, reconnect the power cord to the appropriate ports and turn on your printer.

Hence, these are the solutions to fix your Brother MFC J805DW not printing problem. If they don't help you resolve your issues, you can contact our

technical experts for real-time assistance. Go ahead and use the Call button provided for this purpose.

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